



Air Freedom Terms and Conditions

Operating Season

We operate from May to September when the weather is more suitable for open cockpit flying.

We recommend that you book early in the Operating Season so that your flight can be rescheduled more easily in the event of a cancellation due to weather or other unforeseen circumstances.

If you wish to book a flight within 48 hours, it is important to contact us before booking to ensure your flight can take place with that short notice.

Flight Duration

Your time (60m, 45m or 30m) is from the moment brakes are released to taxi for take-off to the moment brakes are applied after landing and the engine is shut down. This typically involves up to 10m manoeuvring on the ground before take-off and after touch down. If the manoeuvring time exceeds 10m, your pilot will extend the flight time accordingly, so you are not unfairly disadvantaged by unexpected delays on the ground.

Redeeming your Voucher

Click on the Redeem Voucher button top right of the Website and follow the instructions.

Height & Weight Restrictions

You will be flying in the open cockpit of a light aircraft, so your height and weight (clothed) are important. We will provide a booster cushion for you if required.

Min Height 1.5 m
Max Height 2.0 m
Max Weight 91.0 kg

Accessibility & Health

You will be aided aboard the aircraft. However, for safety reasons, you must have the ability to exit the aircraft unaided.

If you are in any doubt as to your ability or health, please consult your GP.

If you have any disability, we recommend you consult www.aerobility.com.

An experienced Pilot has the final discretion as to whether you will be permitted to fly.



Age Limitation

There is no age limitation, subject to height, weight and accessibility.

Minors must have the signed consent of their parent/s or guardian/s.

An experienced Pilot has the final discretion as to whether you will be permitted to fly.

Voucher Validity & Returns

Vouchers are valid for 12 Months from the date of purchase.

To avoid a £30 purchase cancellation charge, we provide 28 days cooling off period after the date of purchase to cover you for a voucher recipient who is either unable to or does not want to fly.

The voucher is transferable to another person, subject to accessibility, height and weight restrictions.

To avoid a £30 flight rebooking charge, please give us at least 14 days' notice if you need to cancel and change the date of your flight booking.

We can extend the 12 Months' period for a charge of £30 per Month within the current and into the next Season. We will not charge for months out of Season.

If we have to cancel your flight booking as a result of weather or other unforeseen circumstances, please rebook your flight within 28 days.

If we cause your Voucher to exceed the 12 Months' period of validity, we will extend the period pro rata into the next Season.

Please note that we accept no liability and cannot compensate for any Hotel or travel expenses as a result of a cancellation for any reason.

It is important to arrive at the airfield at least 30 minutes before your flight to avoid cancellation and to allow us time to receive you properly and provide a thorough Flight Safety Briefing.

Footwear, Headwear and Clothing

You will be aided aboard and safely strapped into a fabric covered open cockpit aircraft so appropriate Footwear, Headwear and Clothing is very important.

Footwear: Flat, soft soled, closed without deep treads. Trainers are ideal.

Headwear: We will provide a balaclava, flying helmet and goggles. You can wear spectacles under the goggles.



Gloves: We will provide leather flying gloves or you may bring your own.

Clothing: Cover up with close fitting garments. Jeans are ideal. We will provide a leather flying jacket.

No sandals, shorts, skirts, dresses, headwear or any clothing with hanging fronds, chains or open pockets which cannot be zipped.

Layers should be worn appropriate to the weather conditions.

Hygiene

For your comfort and protection, we provide a clean balaclava that is washed after each use plus leather flying gloves that are sprayed inside with antibacterial glove fresh after each use. We also provide antibacterial hand gel to apply before you wear our gloves.

Loose Articles

Loose Articles can fall and hit people below or interfere with flying controls.

No loose Phones, Selfie Sticks, Coins, Keys, Jewellery or other items.

Food & Drink

We recommend you have only a light meal before your flight.

Consumption of alcohol within 8 hours before your flight will automatically cancel your flight.

Instruction

Your flight is in a dual controlled aircraft with a qualified Flying Instructor who may allow you to control the aircraft in accordance with your Flight Safety Briefing.

Club Membership

The purchase price of a voucher includes day membership of Air Freedom.

On the day of your flight, we will ask you to sign a Temporary Membership Form accepting our Terms and Conditions and indicating you have received and understood your Flight Safety Briefing.

Family, Children & Friends

All your Family, Children and Friends are welcome to share and enjoy a great day out. Please understand however that we operate from an active Airfield with hazards that you may not be accustomed to.



We therefore require that you all comply with our safety standards, sign posted, written or given by our staff.

Weather Conditions

General Aviation is very weather dependent, particularly in an open cockpit aircraft. Our weather is also quite variable and often hard to predict. An experienced pilot will ultimately decide the suitability and legality of the conditions on the day considering various factors including wind, cloud base and visibility based on available reports and ultimately on their own observations.

Please contact us by phone for an assessment of the probability of flying:

- After 6pm on the evening before your flight or
- After 8am on the day of your flight

General

For simplicity, “you” or “your” refer to the person who purchased and/or is the “recipient” of the voucher who will fly.

We reserve the right to change our Terms and Conditions without notice.